



# Meeting of the National Enterprise Hub Contact Group

19 June 2024, 2.30pm

## Attendees

### In person:

Conor O'Donovan, Enterprise Ireland  
Darren O'Reilly, Enterprise Ireland  
Brian Smith, Enterprise Ireland  
Paul Caplis, Enterprise Ireland  
Helen Burke, IDA  
Ray Sheehy, Department of Agriculture, Food and Marine  
John Ryan, Department of Rural and Community Development  
Des McCarty, Microfinance Ireland  
Sinead Ni Fhatharta, Údarás Ni Gaeltachta  
Michelle Guthrie, Skillnet Ireland  
Fiona Collier, Strategic Banking Corporation of Ireland  
Amanda Horan, Fáilte Ireland  
Maria O'Brien, Department of Further and Higher Education, Research, Innovation and Science

### Online:

Louise Campion, Seai  
Fiona Costello, Office of Government Procurement  
Adrian Byrne, NTMA  
Claudia Saumell, Bord Bia

### Secretariat:

Ross Church, Department of Enterprise, Trade and Employment  
Patrick Sinnott, Department of Enterprise, Trade and Employment  
Ashley Long, Department of Enterprise, Trade and Employment  
Cecile Lhullier, Department of Enterprise, Trade and Employment

## Note of meeting

Ross Church opened the meeting and asked if there was any queries or observations on the Terms of Reference. There was a short discussion around operational contact and updating the hub. A discussion around a bilingual site and signposting to and from the Hub was also had. Darren O'Reilly (Enterprise Ireland) advised that work on the Irish side of the site is in progress.

It was agreed to amend the TOR to include reference to the Irish language version of the site. The TOR will be recirculated to the group for observations and if none were received by Friday, 21 June it would be taken as agreed and circulated for signature.

Brian Smith and Paul Caplis (Enterprise Ireland) then gave a presentation on the National Enterprise Hub and also gave members of the group a virtual tour of the website.

It was noted that there will be a live chat feature and chatbot available for out of hours queries.

Further testing of the system was to take place in the afternoon. It was noted that Work is also underway for the development of a live feature to advertising current events.

The group then had a discussion around agency involvement and the order supports are featured on the website. Also, discussed were the data/stats that could be made available following go live date. It was noted that it would be useful to have data/stats at the quarterly meetings of the group.

Conor O'Donovan (Enterprise Ireland) then gave the group a rundown of the day of the launch and the media campaign around the launch.

Ross thanked everyone for their engagement and closed the second meeting of the group.

## **Actions arising**

- Circulation of the revised TOR
- Circulation of the presentation
- Monthly review of the NEH