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Subject: Submission

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PIAB Policy and Liaison Unit

Department of Jobs, Enterprise & Innovation

Earlsfort Centre

Lower Hatch Street

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Re: Comments and observations on the PIAB

To whom it concerns.

As a private citizen I feel I have to make some observations about the PIAB. I have experienced contact with the staff and the process, having helped my wife through a claim process. Additionally, I have spoken to other individuals who have had reason to use the PIAB.

My observations.

(1) The PIAB legislation stands, alongside the Smoking Ban and the elimination of Plastic Bags in supermarkets, as one of the finer pieces of law brought into the country in recent years.

(2) The cost savings to the nation and to the public are very impressive. Not least the resultant reduction in Motor Insurance costs.

(3) The large-scale elimination of the difficult, expensive, and the sometime bordering on the corrupt horse-dealing of some legal representatives is

another blessing to Joe Public.

(4) The saving of Court time is another gain and benefit.

(5) The staff at PIAB, from my experience, are of the highest calibre. There is efficiency, friendliness, and a real willingness to help clearly evident in my several contacts.

(6) The website and literature are very effective, clear, and simple, being written in the vernacular in a straightforward and understandable way. The Tax people could learn a thing or two here.

(7) I am sure the Strategies and Processes of the PIAB could be honed and improved upon, perhaps by giving more legal teeth to the PAAB, however, I am far from being qualified to make any definitive comment in that direction.

In conclusion, I would offer my thanks and congratulations to Government and Government Departments involved, for one of the finest pieces of legislation, planning, recruiting, and management jobs that the Nation has seen.

My Sincere Regards,

Tony McGinley